GROUP



FY 2023 RESULTS

19 February 2024



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 - o Future sales growth
 - o Market acceptance of our product and service offerings
 - o Our ability to secure adequate financing or equity capital to fund our operations
 - Network expansion
 - o Performance of our network and equipment
 - o Our ability to enter into strategic alliances or transactions
 - o Cooperation of incumbent local exchange carriers in provisioning lines and interconnecting our equipment
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 - o Price competition
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Presenters

Strategy and vision

Results review

Operations review



Aziz Aluthman Fakhroo MD and Group CEO



Eyas Naif Assaf Deputy GCF0



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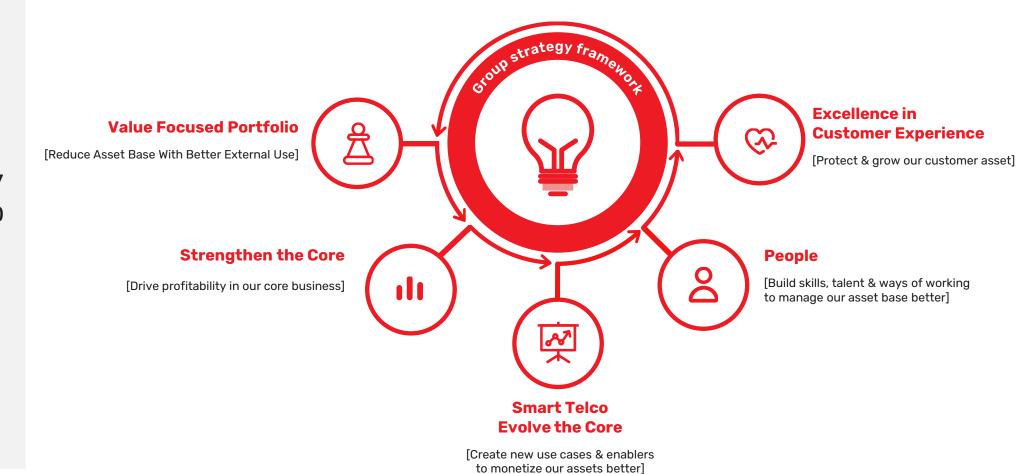
Our Vision



Enriching people's digital lives

Positioning Ooredoo as the Leading digital infrastructure provider in the region

Our strategy (2022-2024)





Strategy update



Towers

Signed definitive agreements between Ooredoo, Zain and TASC, to create the largest tower company in the MENA region valued at USD2.2bn

Cornerstones of the transaction:

- Crystallized value of tower assets across 5 markets with more than 18k Ooredoo towers valued at USD 1.7bn
- 49.3% shareholding in the largest tower platform in the MENA region
- Cash equalization payments to Ooredoo to adjust value imbalance as markets close
- Independent management team to realize synergies, capture cost efficiencies and drive tenancy growth





Data centers

Progress on data centers carve-outs:

- Qatar and Tunisia complete
- Kuwait and Iraq expect to complete in H1 24
- 23 active data centers

Target capacity of 120MW with a USD 1 billion investment over the medium to long-term



Fintech

- Established FinTech holding company, Ooredoo Financial Technology International (OFTI), a wholly owned subsidiary
- In 2023, we applied for PSP licence in Oman and received approval in principle (in testing phase)
- Will pursue licence applications in Iraq, Kuwait & Tunisia in 2024

Building an integrated marketplace to financially empower people and businesses in the MENA region



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Group results Key highlights for FY 2023

Delivered strong results for the year, while progressing on our strategic priorities



Revenue

Healthy **growth of 2%** to **QAR 23.2 billion** supported by local currency revenue growth in most markets



EBITDA and FCF

Reported **EBITDA grew 4%** (normalized +5%*) at **QAR 9.7 billion**

Reported **EBITDA** margin of **42%**, up **1pp** (normalized +1pp*)

Reported FCF **up 4%** (normalized +6%*) **to QAR 6.9 billion**



Net Profit & Dividend

Reported Net Profit up 28% to QAR 3.0 billion - a record high

Normalized Net Profit up 16%** to QAR 3.3 billion

Board proposed cash dividend of **QAR 0.55 per share** for 2023, up **28**%



Signed definitive agreements between Ooredoo Group, Zain Group and TASC Towers Holding to **create the largest tower company in the MENA region valued at USD 2.2bn**

IOH realized annualized synergies of **USD 383 million** in FY23

^{**} NP normalized for foreign exchange impact (QAR 300mn), impairment (QAR 642mn), NMTC legal case gain (QAR 446mn), gain from IOH tower sales (QAR 56mn), IOH data center gain (QAR 37mn) and Meeza IPO gain (QAR 139mn) NP for 2022 is normalized for foreign exchange impact (QAR 512mn), data center gain in IOH (QAR 245mn) and impairment (QAR 195mn)

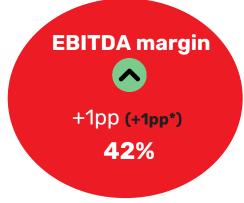


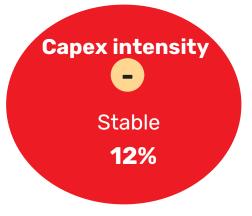
^{*} EBITDA normalized for the IOH one-off tower sales gain of QAR 56mn and IOH data center gain of QAR 37mn in 2023

Ooredoo Group FY 2023 YoY highlights















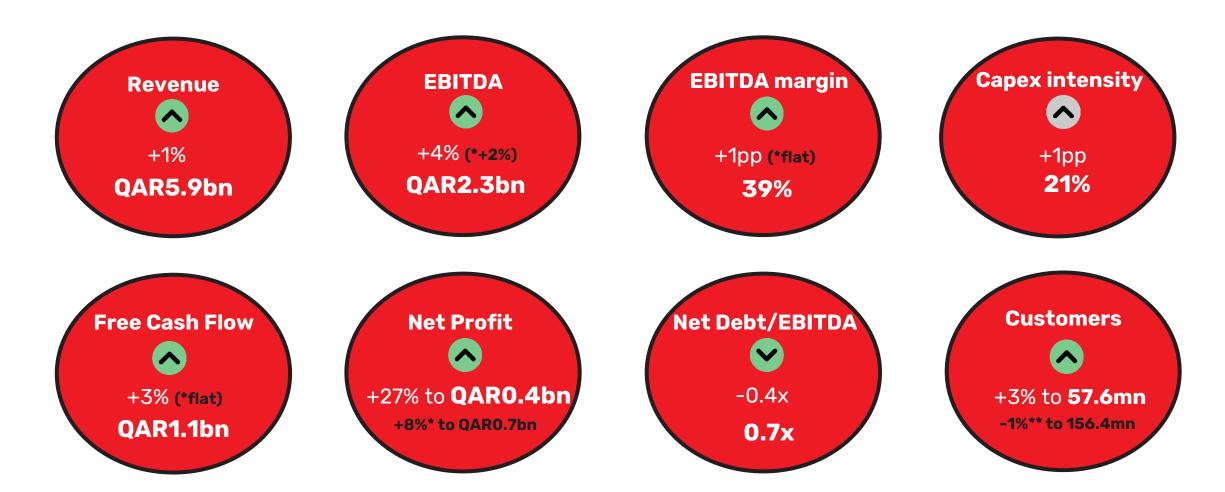


^{**}Consolidated customer numbers plus IOH



^{*}Normalized

Ooredoo Group Q4 2023 YoY highlights



^{*}Normalized

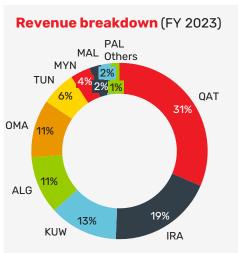
^{**}Consolidated customer numbers plus IOH



Revenue





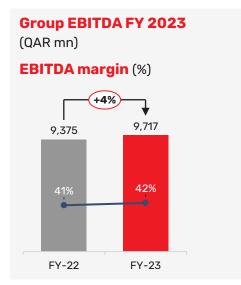


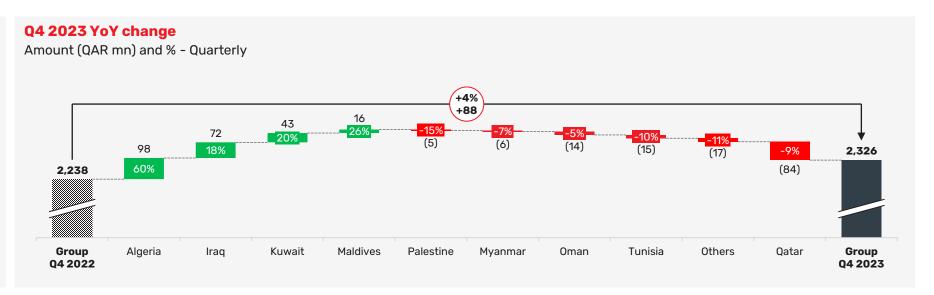
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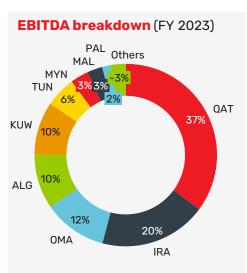
- FY23 Group revenue increased by 2%. Q4 2023 revenue increased by 1%
- Myanmar & Palestine revenue were up in LC, negatively impacted by FX depreciation, 21% and 9% respectively for FY23
- Healthy revenue growth in Iraq, Algeria, Kuwait, Maldives, Oman and Tunisia in Q4 2023
- Qatar revenue impacted by softer economic activity (WC in 2022) and increased competition in the mobile segment
- "Others" consist mostly of Fintech revenue (carved out from Qatar in Jan 2023), Masarat (Iraqi ISP provider) and Starlink



EBITDA







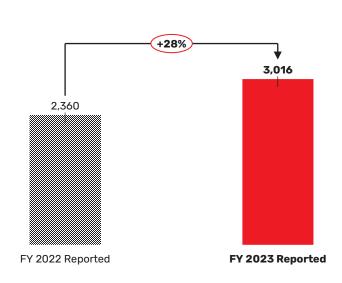
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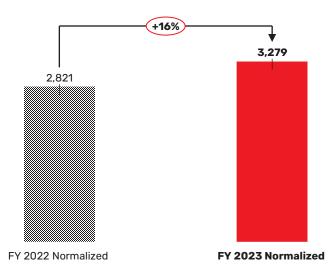
- FY23 Group EBITDA of QAR 9.7 billion, up by 4% (normalized up by 5%). Group Q4 2023 EBITDA grew by 4%
- EBITDA margin expansion of 1pp to 42%
- Growth is attributed to good topline growth and cost optimization
- Included in "Others" is a positive contribution from IOH of QAR 54 million offset by Starlink and Group costs
- Oman's EBITDA affected by lower gross margin and higher OPEX in Q4
- Qatar EBITDA in Q4 2023 was lower mainly due to positive topline impact of FIFA World Cup in Q4 2022



Net Profit | FY 2023 Reported and Normalized

FY 2023 Net Profit attributable to Ooredoo shareholders (QARmn)

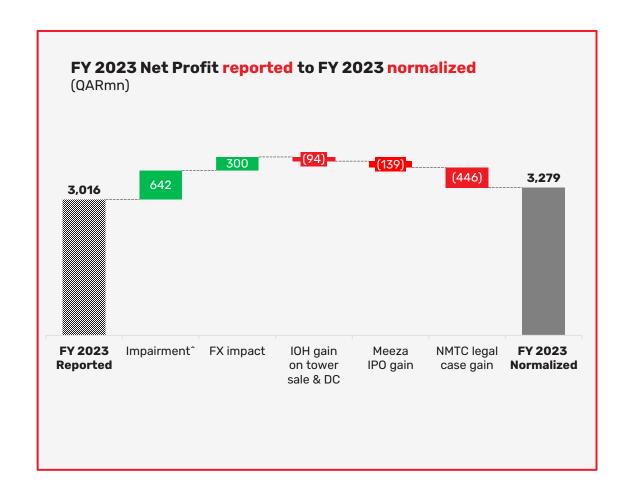


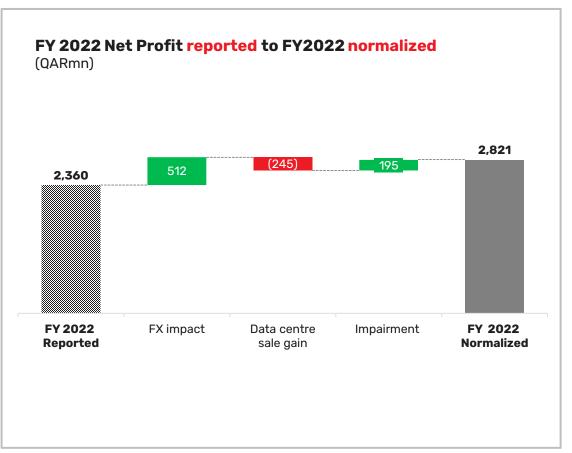


- Net Profit **excl.** FX impact, impairments & major one-offs (NMTC legal case gain, IOH gain on tower sale and data center, Meeza IPO gain) increased **by 16%** to **QAR 3.3 billion**
- Net Profit includes Ooredoo's 92% share of NMTC court case gain of QAR 446 million after tax



Net Profit | FY 2023 Reported to Normalized reconciliation



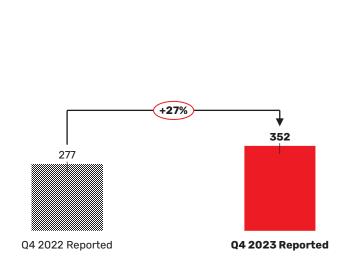


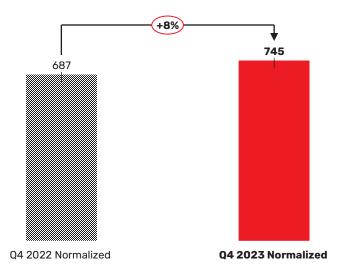
^Impairments FY23: O.Tunisia goodwill (QAR 503mn), AMH investment (QAR 72mn), Asiacell fixed assets (QAR 52mn) and O.Palestine fixed assets (QAR 8mn)



Net Profit | Q4 2023 Reported and Normalized

Q4 2023 Net Profit attributable to Ooredoo shareholders (QARmn)

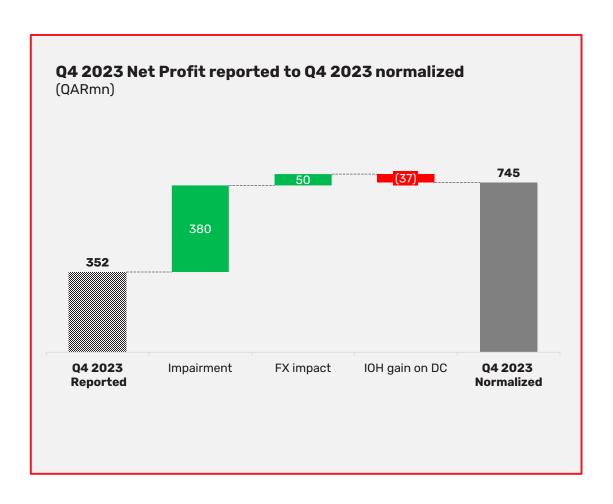


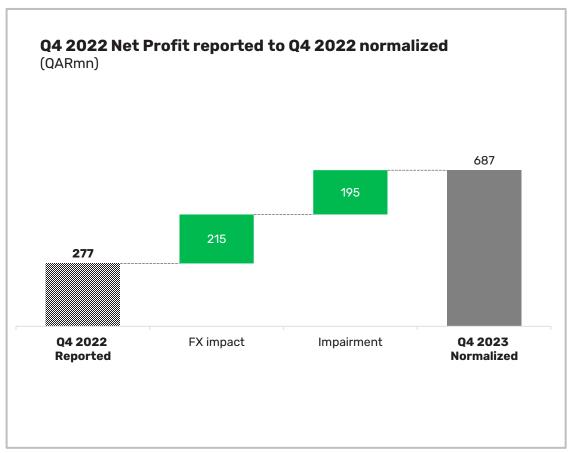


• Q4 2023 Net Profit excl. FX impact, impairment and gain on data center in IOH increased by 8% YoY reaching QAR 745 million



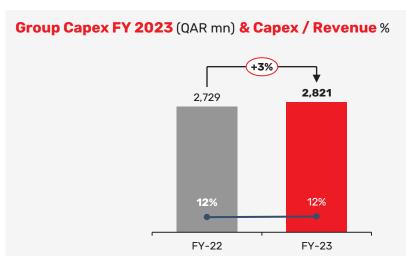
Net Profit | Q4 2023 Reported to Normalized reconciliation

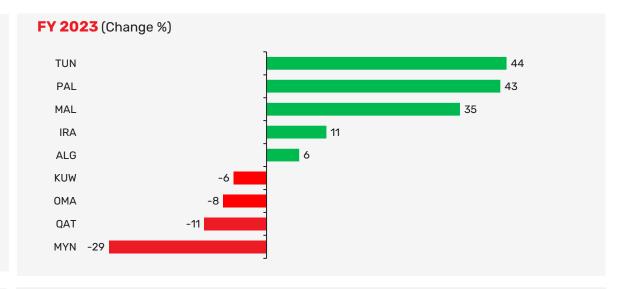


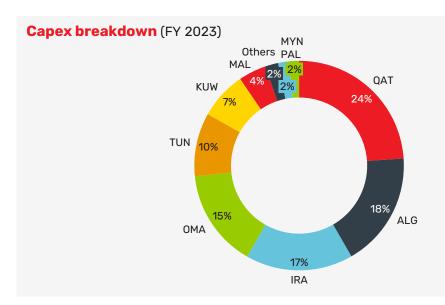




Capex





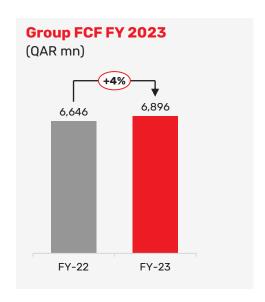


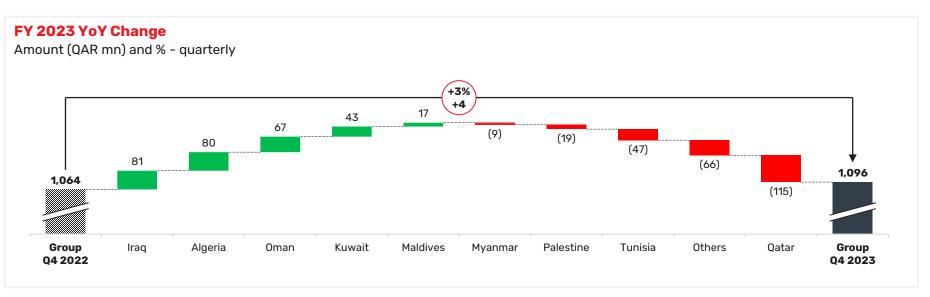
FY 2023 summary:

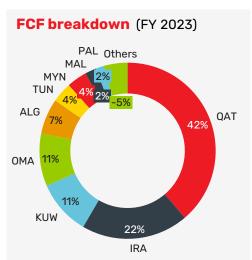
- Tunisia: Driven by investments in Fibre, Submarine Cable & TDD projects
- Palestine: Capex impacted by one-off building land capex
- Maldives: Higher due to strategic projects i.e. Disaster Recovery site & Peace Cable Landing station, Domestic Submarine Fiber Cable, Subsea Cable International and BSS Transformation
- Iraq: Impacted by FX rate and higher network projects
- Algeria: Driven by more network rollout investments
- Kuwait: Lower mainly due to 5G Investments in 2022
- Oman: Driven by lower spend in 5G/DSS, data center and digital system.
- Qatar: Lower due to higher spend for World Cup & completion of data centers in 2022
- Myanmar: Lower due to controlled spend



Free Cash Flow (FCF: EBITDA - Capex)





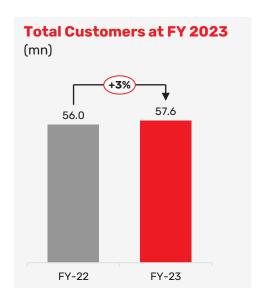


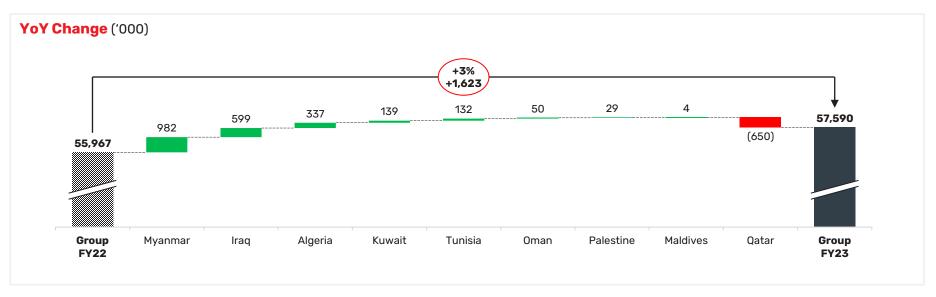
Summary

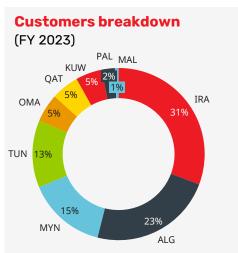
- FY23 Group free cash flow up by 4% (normalized up by 6%) to QAR 6.9 billion
- Group FCF growth in Q4 2023, increased by 3% (normalized remained flat) at QAR 1.1 billion
- **EBITDA expansion** is main driver for the strong FCF performance
- Included in 'others' is a positive contribution from IOH of QAR 54 million offset by higher CapEx in Fintech, Starlink and Group costs



Customer base







Summary

- Customer base increased by 1.6 million (+3%) to 57.6 million (excluding IOH)
 - Our customer base, including IOH, (-1%) to 156.4 million
- **Good customer additions** across all our operations offset by a decline in Qatar due to a change in the definition of the prepaid base to include 90-day active customers from 365-day previously and 2022 WC connections. On a like-for-like basis, customers in **Qatar increased by 2%**
- IOH customers fell by 3% to 98.8 million, focused on maintaining a sustainable base. IOH numbers are not consolidated



Group Results

2023 Actual & FY 2024 Guidance

Group Finance KPIs	2023	% change (YoY)	2023 Guidance targets	Achieved
Revenue	QAR 23.2 billion	+2%	Flat	Exceeded
EBITDA margin	42 %	+1pp	~low 40%'s	Met
((°)) A Capex	QAR 2.8 billion	+3%	~QAR 3 billion	Met

Flat

~ low 40%'s

~QAR 3.5 billion

- Exceeded revenue guidance
- Met EBITDA margin target
- Capex remained at lower end of the guidance



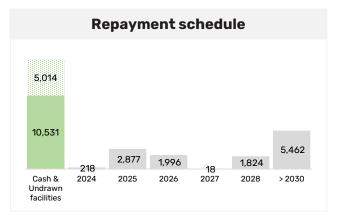


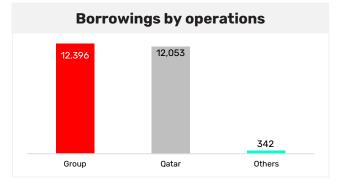
Debt Profile

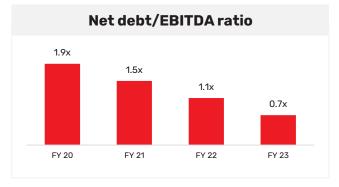
Strong investment grade rating

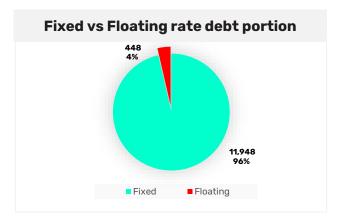
- Net debt/EBITDA ratio of 0.7x, below current Board guidance of 1.5x to 2.5x
- Strong liquidity position (combination of Cash and undrawn RCFs)
- RCF facilities expiring in 2023 and 2024 have had their maturities extended to 2027 & 2028, providing flexibility in covering 2025 & 2026 maturities. USD 100m RCF from Bank of China expiring in 2025 is cancelled as there is sufficient amount of committed facilities until 2028
- Balanced and long maturity profile
- Very minimal interest rate risk with high fixed rate debt component ~96% and Ooredoo cash balances covering the floating rate portion of debt
- S&P rating upgrade, on the back of leverage improvement and strong free cash flow

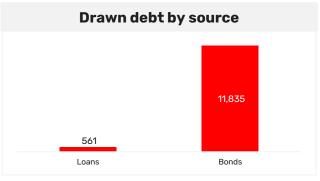
QAR'mn

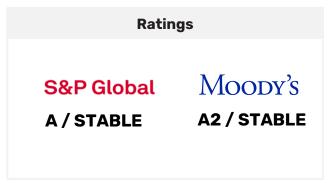












*Approx. 99% of borrowings are in US dollars



Shareholder returns | Dividends

Dividend policy - effective 2019

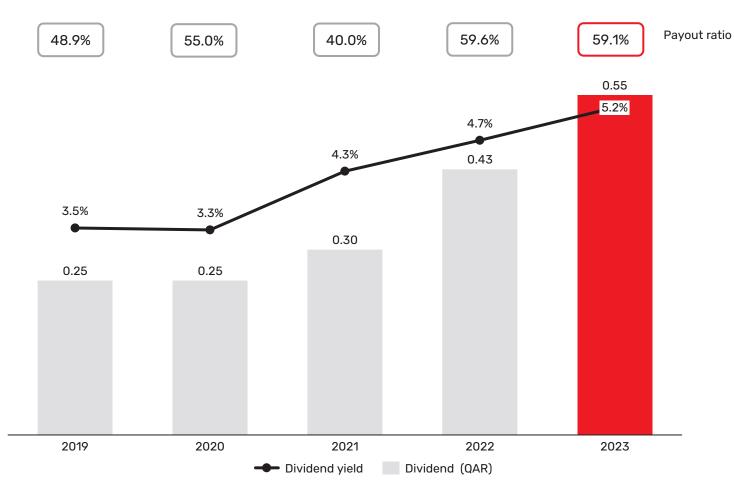
Sustainable & progressive dividend policy, aiming for a dividend payout in the range of 40% to 60% of normalized earnings[^]

FY 23

Board proposed **a cash dividend of QAR 0.55** per share for 2023, dividend yield of 5.24% as of 12 February 2024

Dividend paid in 2023 was QR 0.43, ex-dividend date 8 March 2023, dividend **yield of 4.77**%

Dividend history



[^]Normalized earnings defined as earnings from continuing operations excluding once off or extraordinary items (including FX)



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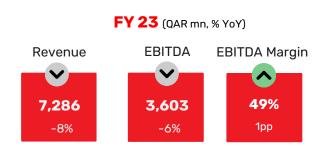
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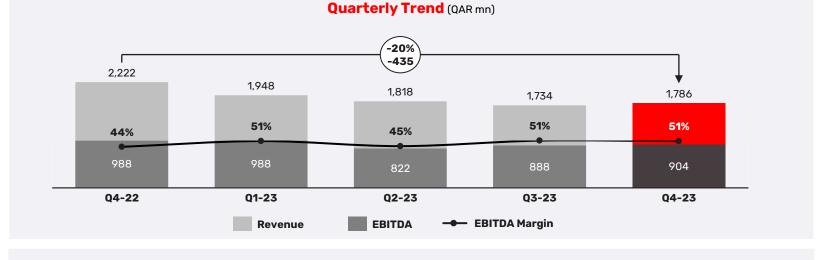
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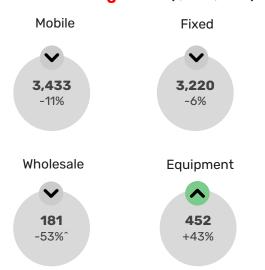




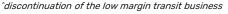




Revenue segments (QAR mn, % YoY)



- Revenue decreased by 8% YoY. FIFA World Cup related revenue in 2022 contributed ~QAR 360 million
- Revenue was impacted by the discontinuation of low margin transit business and reporting Fintech as a separate legal entity. Normalizing for these and excluding FIFA impact, revenue remained flat
- Revenue increased in Q4 23 vs. Q3 23 by 3%, driven by mobile revenue and device sales
- **EBITDA declined** by **6%** YoY, due to a higher comparison base and one-off impacts. Normalizing for the above-mentioned revenue impacts and as well as one-off provisions, **EBITDA declined by 1% YoY**
- Sustained a healthy **EBITDA margin of 49%,** increasing by 1pp. Normalized EBITDA margin at 52%
- Customer base decreased by 18% YoY to 3.0 million, impacted by change in definition of prepaid base and FIFA related connections in 2022. On a like-for-like basis, customer base increased by 2%





C Kuwait

FY 23 (QAR mn, % YoY)





31% 32% 30% 35% 18 19 19 19 22 Q4-22 Q1-23 Q2-23 Q3-23 Revenue ■ EBITDA ← EBITDA Margin

60

Revenue segments (KWD mn, % YoY)

Mobile

Fixed





Wholesale

Equipment





FY 2023

- Higher service revenue (mainly in voice & data) contributed to strong revenue growth of 4% YoY in LC
- EBITDA expansion of 15% YoY in LC, supported by strong service revenue performance
- Healthy EBITDA margin of 33%, up 3pp YoY, benefitting from operational efficiencies & revenue growth

Quarterly Trend (KWD mn)

62

36%

22

04-23

+1

63

- Q4 EBITDA margin closed at 36%
- Customer base up by 5% YoY, closing at 2.8 million





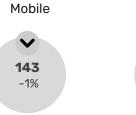
FY 23 (QAR mn, % YoY)







Revenue segments (OMR mn, % YoY)



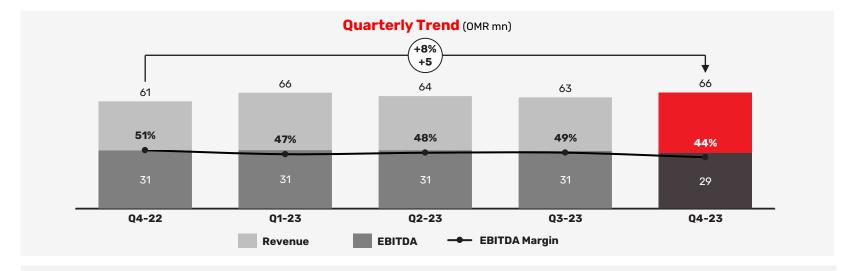






Fixed

67 +1%



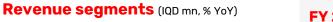
- Revenue remained relatively flat YoY with growth in mobile postpaid revenue offset by lower mobile prepaid and fixed revenue due to challenging competitive environment
- Q4 23 reflected revenue growth vs. Q3 23, up 5%
- Pressure on topline and gross margin as well as slightly higher operational costs led to EBITDA decreasing
 by 9% YoY
- Healthy EBITDA margin of 47%, despite the intense competition
- Expanded customer base by 2% YoY to 3.1 million

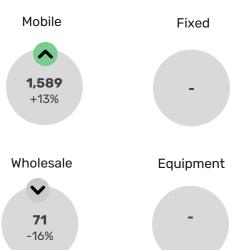


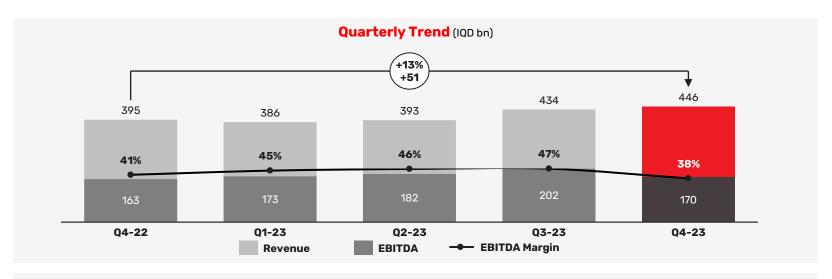


FY 23 (QAR mn, % YoY)









- Sustained revenue growth in for all quarters. Delivered double-digit revenue & EBITDA growth
- Revenue up by 11% YoY in LC, supported by growth in voice and data. The removal of VAT on sale of Telecom Recharge further supported topline growth
- Solid 13% YoY growth in EBITDA in LC, due to the strong revenue performance
- Strong EBITDA margin of 44%, up by 1pp YoY
- Q4 EBITDA margin decreased due to one-off costs incurred
- Customer base expanded by 4% to 17.7 million due to favorable market dynamics



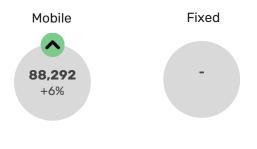
Algeria

FY 23 (QAR mn, % YoY)



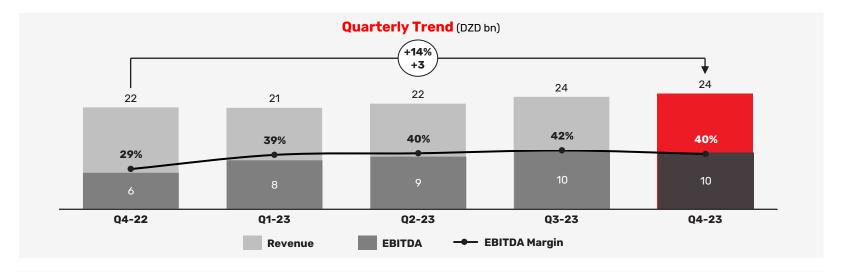


Revenue segments (DZD mn, % YoY)









- Delivered growth in all quarters of 2023
- Revenue grew by 6% YoY in LC, supported by solid growth in data revenue driven by higher data usage
- Algerian Dinar currency appreciated by 5%, reported revenue up by 11%
- EBITDA grew by 20% YoY in LC and 26% on a reported basis
- Strong revenue growth & cost optimization initiatives led to **EBITDA margin** improvement of **5pp** to **40%**
- Customer base was up by 3% YoY to 13.4 million, benefitting from network densification to improve customer experience



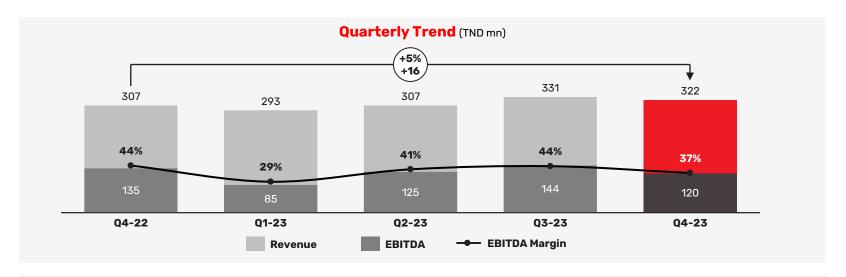
© Tunisia



Revenue EBITDA EBITDA Margin

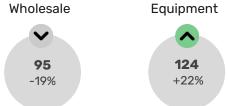
1,470 556 38%

0% -15% -7pp



Revenue segments (TND mn, % YoY)





- Revenue remained flat YoY in LC while mobile revenue was affected by the country's declining mobile market trend
- Revenue increased by 5% in LC from Q4 23 vs. Q4 22 aided by strong momentum in fixed revenue
- Pressure on the topline and higher Opex led to a 14% decrease in EBITDA YoY in LC
- Customer base up by 2% YoY to 7.3 million, ranked number 1 in CSATˆ in Q4, best ranking since 2012



^{*}Customer satisfaction score

😝 Myanmar

FY 23 (QAR mn, % YoY)





Revenue segments (MMK mn, % YoY)

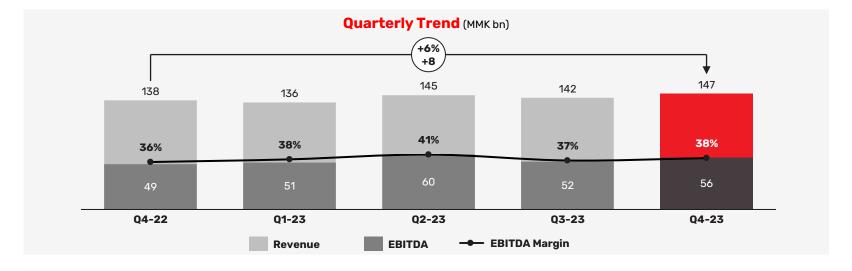




Fixed







FY 2023

- Revenue increased by 4% YoY in LC supported by growth in voice and fixed
- Currency depreciation impact of 21%
- EBITDA grew by 4% YoY in LC despite a difficult operating environment, supported by revenue upside and cost control
- Maintained an EBITDA margin of 39% in LC
- Initiatives to engage with the customers & active digitization efforts led an increase in the customers of 13% YoY to reach 8.5 million

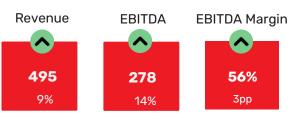
Sale update

- In Sep. 2022 we announced the sale of the telecom business to Nine Communications Pte. Ltd
- Several required approvals, we are advancing on obtaining these

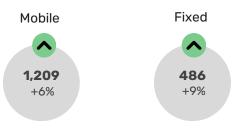


Maldives

FY 23 (QAR mn, % YoY)



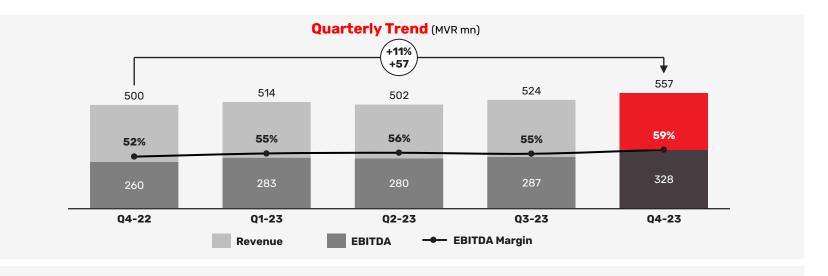
Revenue segments (MVR mn, % YoY)





387 +19%

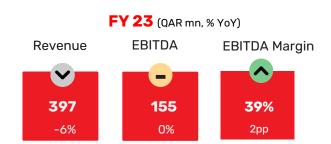


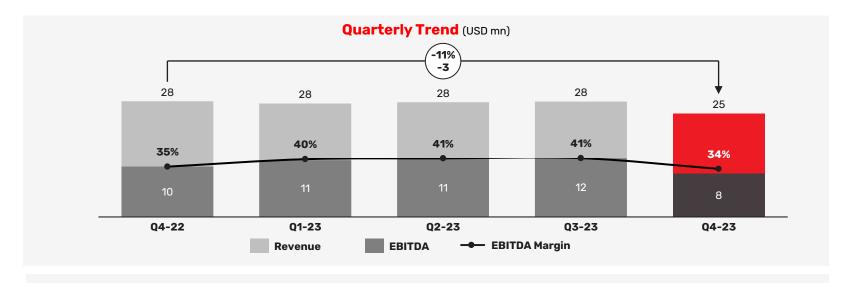


- Solid **increase in revenue of 9%** YoY, supported by growth across all revenue segments
- Strong growth in revenue and effective cost control measures led to an EBITDA increase of 14% YoY with a healthy EBITDA margin of 56%
- Customers up by 1% YoY to 392k, helped by providing the best value and enhancing customer experience
- Expanded our SuperNet broadband to 15 new islands in the year (added 5 islands in Q4), now covering 73 islands and 63% households in the Maldives

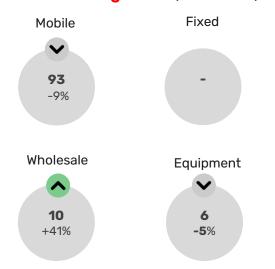


Palestine





Revenue segments (USD mn, % YoY)



- Amidst a challenging operating environment, revenue increased YoY in local currency terms
- Due to local currency depreciation (9%) against US dollar (reporting currency), Revenue decreased by 6% on a reported basis
- Despite pressure on the topline, EBITDA remained flat YoY
- Solid EBITDA margin of 39%, up 2pp, supported by cost optimization initiatives
- Customer base grew by 2% YoY to 1.4 million, maintaining leading position under customer satisfaction



FY2023 Results

Total Revenue

USD 3.3 Bn IDR 51.2 To

Normalized Net-Profit

USD 231 Mn IDR 3.5 Tn

Cellular Revenue

USD 2.8 Bn

IDR 43.7 To

8.7% YoY

Normalized EBITDA

USD 1.5 Bn

IDR 23.9 To

21.3% YoY

Normalized EBITDA Margin

46.8%

4.5 ρρt YoY

Data Traffic

14.417 PB

14.8% YoY

Own App Monthly **Active Users**

37.7 Mn

8.6 Mn Users YoY

Blended ARPU

USD 2.3

IDR 35.6 K

Total 4G BTS

179,070

30.7% YoY



IR updates

0

Upcoming Conferences (tbc) MEIRA 2023 Investor Relations Awards

HSBC MENAT future forum

Dubai, 27-29 February

EFG-Hermes 18th Annual conference

Dubai, 4-7 March

HSBC Global Investment Summit

Hong Kong, 8-10 April

Arqaam 11th MENA Conference

Dubai, 20-21 May



Thank you for your votes!





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KPIs technology: Q4 2023

Country	Total Sites	4G FDD Sites as % of total towers	4G Population Coverage %	5G Population coverage %	Total Data Volume GB	4G Contribution in total traffic %	Data Volume Grow %
Algeria	7,109	89.46%	77.00%	n/a	1,252,603,122	84.53%	28.14%
Iraq	7,700	97.91%	98.41%	n/a	756,696,140	88.81%	86.51%
Kuwait	2,840	99.79%	97.00%	89.00%	1,515,765,871	61.66%	27.79%
Maldives	748	99.73%	100%	37.00%	66,899,881	88.14%	39.98%
Myanmar	5,836	99.23%	90.18%	n/a	235,016,700	96.16%	-4.64%
Oman	2,862	95.56%	98.03%	80.88%	728,057,658	45.42%	23.06%
Qatar	3,797	97.52%	99.90%	98.92%	395,832,226	68.26%	11.06%
Tunisia	2,790	97.89%	98.20%	n/a	715,277,365	91.32%	20.02%
Palestine [^]	1,010	70.89%	93.40%	n/a	49,566,190	99.27%	5.91%
Total	34,692	93.51%			5,715,715,153	73.56%	28.32%

Values as reported by OpCos in December 2023 report ^Palestine has only 3G coverage, all figures from Palestine column are referring to 3G, not 4G



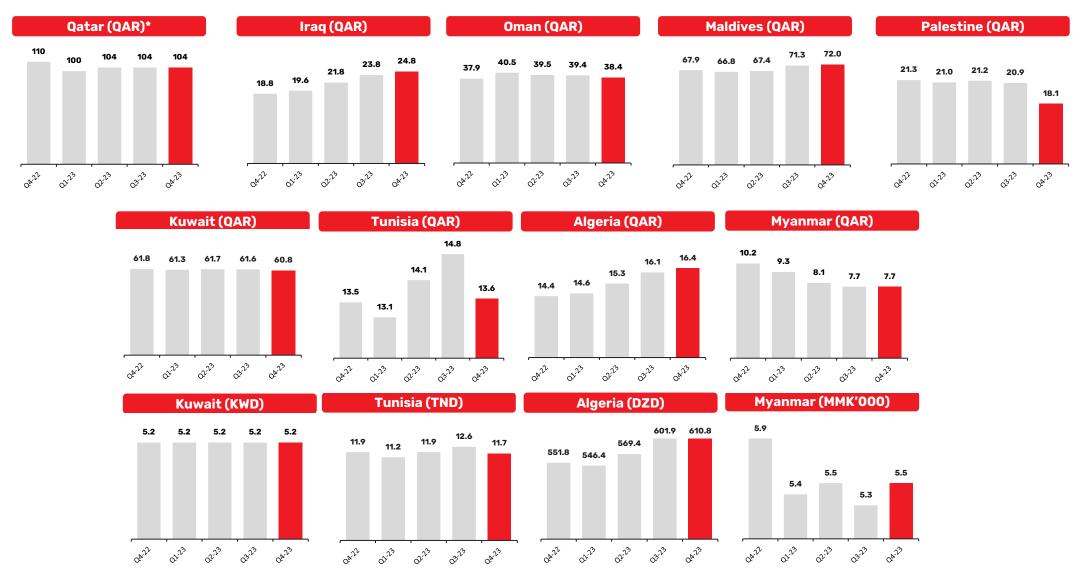
KPIs Commercial: Q4 2023 (12 months)

Country	Churn Mobile	Churn Fixed	NPS	Data users ('000)	MyOoredoo App users ('000)	Digital recharge	RMS (*)	Number of complaints per 1000 subs	Post paid as % of total subs
Algeria	3%	NA	34	7,750	561	96%	NA	1	11%
Iraq	7%	NA	44	9,970	3,421	42%	56%	1	1%
Kuwait	3%	2%	44	2,053	1,531	51%	26%	5	29%
Maldives	4%	5%	14	239	202	38%	44%	4	24%
Myanmar	1%	1%	53	6,185	2,434	45%	NA	18	0%
Oman	3%	3%	8	1,367	987	46%	30%	4	25%
Qatar	5%	3%	40	1,711	1,154	67%	71%	8	39%
Tunisia	7%	1%	26	3,854	1,302	34%	34%	4	15%

^{*}RMS is as at Q3 YTD for Algeria, Iraq, Kuwait, Maldives, Oman and Qatar. RMS as at H1 for Tunisia



Blended ARPU





Opcos licence general information

Fixed Licence

Country	Issuance date	Expiry date		
Qatar	7 October 2007	6 October 2032		
Kuwait				
Iraq				
Oman	6 June 2009	5 June 2034		
Algeria				
Tunisia	May 2012	May 2027		
Indonesia	17 March 2003	Indefinite		
Maldives	18 August 2015 (VOIP)	17 August 2030		
Palestine				
Myanmar	5 February 2014	04 February 2029		

Mobile Licence

Issuance date	Expiry date	
7 October 2007	6 October 2027	
13 October 1997 Emiri Decree	Indefinite	
30 August 2007	29 August 2030	
23 February 2020	22 February 2035	
2G: 14 Jan. 2004	2G: 13 Jan. 2024	
3G: 02 Dec. 2013	3G: 01 Dec. 2028	
4G: 04 Sep. 2016	4G: 03 Sep. 2031	
2G: 14 May 2017	2G: 13 May 2027	
3G: 24 May 2012	3G: 23 May 2027	
4G: 15 March 2016	4G: 14 March 2031	
March 1993	Indefinite	
01 February 2020	74 7	
(20 yr extension to existing license)	31 January 2035	
14 March 2007	10 September 2029	
05 February 2014	04 February 2029	



Statutory corporate income tax (CIT) rates

Country	Statutory Tax Rate	Losses Carry Forward Allowed
Algeria	26%	4 years
Iraq	15%	5 years
Kuwait	15%	3 years
Maldives	15%	5 years
Myanmar	22%	3 years
0man	15%	5 years
Palestine	20%	5 years
Qatar	10%	5 years
Singapore	17%	Indefinitely
Tunisia	15% 35%	5 years

Comments
GCC companies (including NMTC) are exempted, but are subject to 4.5% Zakat, KFAS & National Labour Support Tax on consolidated profits
. No CIT is levied on a corporate entity that is wholly owned by Qatari nationals and GCC nationals that are resident in Qatar and companies listed on Qatar Stock Exchange . No CIT on foreign revenues for QFC entities
. 15% standard CIT rate . 35% CIT rate applies to oil companies, banks, financial institutions and telecommunication companies , . 4% (3%) Social Solidarity Contribution Fee (increased from 1% as of 2022) is applicable to companies subject to CIT rate of 35% (15%)



THANK YOU

Upgrade your world. Upgrade your portfolio.











