OOREDOO GROUP

International Investor Relations

Andreas Goldau Sara Al Sayed





OOREDOO IR IN NUMBERS

100+
Investor meetings

Almost 4,000 shareholders

Conferences per year

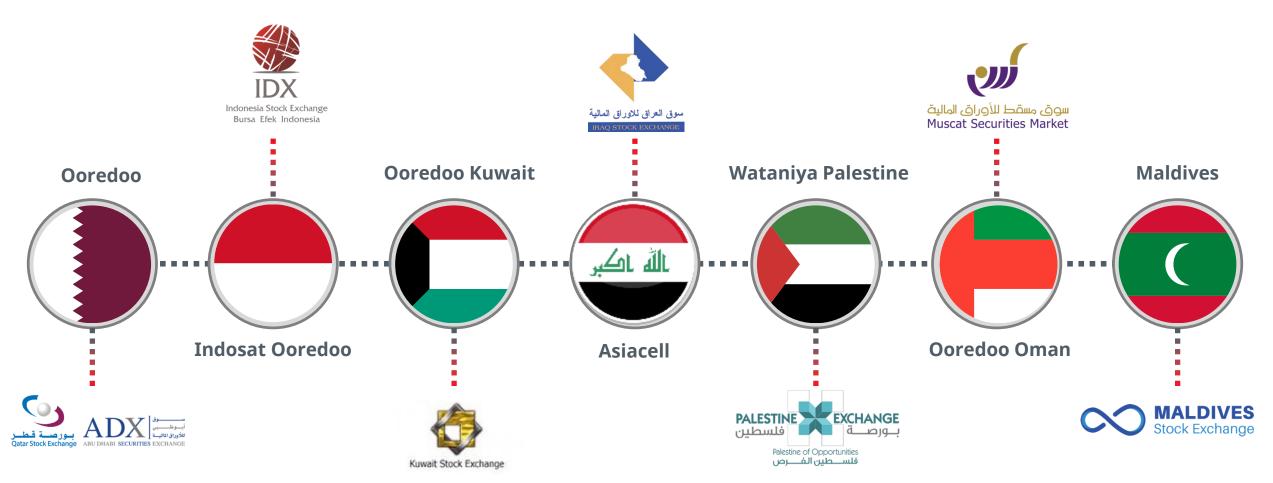
IR TEAM OF TWO

320,320,000 shares Market Cap of QR 28 BILLION Stock Exchange listings, operating in 10 KEY MARKETS

More than a
DOZEN
sell side
analysts



THE OOREDOO GROUP INVESTOR RELATIONS TEAM





INVESTOR RELATIONS AT OOREDOO



TWO WAY COMMUNICATION / DIALOG



ORDS markets the company to investors

- Explains the company's equity story to achieve a fair valuation/reduce funding cost
- Spokespersons: CEO, CFO and IR

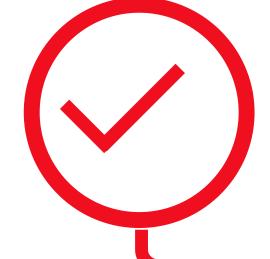
Talking to:

- Sell side analysts
- Buy side analysts & fund mangers
- Retail investors
- Bond holders
- Financial media
- Rating agencies

How?

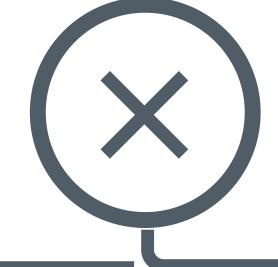
- Face to face (conferences, roadshows, reversed roadshows)
- Webcasts of results
- Capital Markets Day
- · Website,
- Media
- Ad hoc email/phone/ telepresence
- AGM





WHAT IR CAN DO

Help market develop balanced view of company's prospects
Identify issues of concern and alert management
Assist in the formulation of strategy
Ensure management awareness of disclosure requirements
Achieve 'a fair valuation'



WHAT IR CANNOT DO

'Get the share price up'
Many issues are outside the company's
control
External factors
Market issues
Sector issues



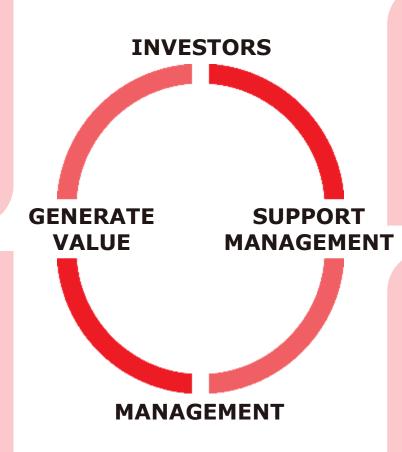
THE VALUE OF GOOD IR

Good IR will...

- •Ensure proper value is reflected in the share price and rating.
- •Encourage ongoing investment.

Good IR will...

- •Explain performance and strategy effectively
- •Anticipate issues with proactive communication.



Good IR will...

- •Encourage new investors.
- •Build third party support and strengthen goodwill.

Good IR will...

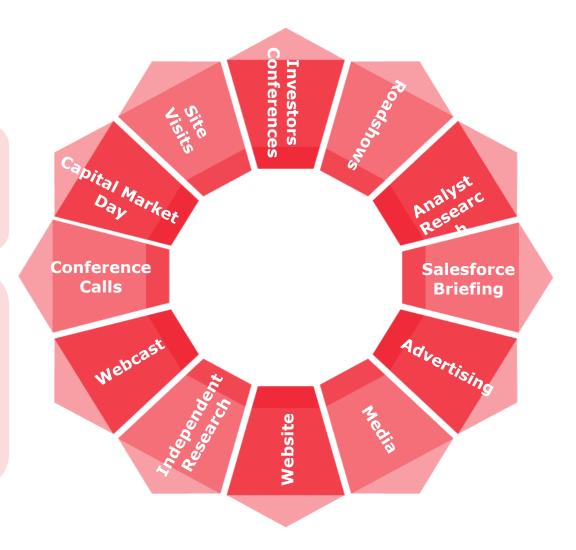
- •Help management understand investor perspectives.
- •Align external and internal communications.



OPPORTUNITIES TO INFORM AND INFLUENCE

IR IS FUNDAMENTALLY AN INTERPERSONAL FUNCTION

- 3 primary blocks
 - Financial calendar activity
 - Regular investor contact
 - Ongoing communication activity
- A crucial aspect of the marketing process is personal interaction
 - The product includes your senior management (head of research etc.), your culture and way of doing business.
 - Interaction needs to be frequent, extensive, proactive and diversified.
 - Investors value access to management.





COMPANY MARKETING CHANNELS

CONFERENCE CALLS

Presents earnings, results and significant events

Scripted to ensure delivery of key messages

Convey focus preparedness and confidence

Reach broad audience

ANALYST DAYS

Meetings with different levels of management

On-site facility tours

Deepens understanding of operations

COMPANY ORGANISED ROADSHOWS

Identify investors universe

Group meetings in region

An opportunity for the IRO to strengthen relationships

Website

Widely used by investors and sell-side

Often a first point of contact

Sets tone for communications

TAKING THE LEAD IN REPRESENTING THE COMPANY



ANNUAL IR PROGRAMME

Results announcements (Mid Feb, End April, July & October)

IR Quarterly book for all spokespersons: contains presentations, press releases, consensus numbers, detailed Q&A, customer & ARPU data and full financial

AGM (Early March)

Investor meetings (Ooredoo meets with 100+ investors per year)

 Main conferences: EFG Hermes in London/Dubai, Arqaam in Dubai,
 HSBC in NY (QE), BoA/Merrill Lynch US (debt conference), Morgan Stanley TMT Barcelona (technology), Citi EM London, Deutsche Bank GEM NY)

Roadshows (usually before/after conference)

Reversed roadshows/site visits



IR DO'S AND DON'TS

DO'S

- PUBLIC INFORMATION
- HISTORIC DATA
- FAIR DISCLOSURE

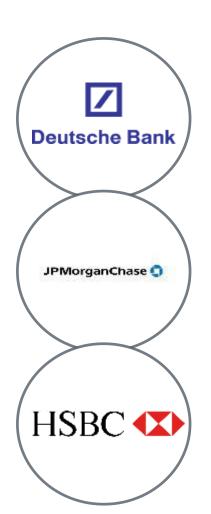


- CONFIDENTIAL INFO
- FORWARD LOOKING STATEMENTS
- SELECTIVE DISCLOSURE



INVESTMENT BANKS COVERING OOREDOO











INTERNAL COMMUNICATION

View on Occedoo



What's New?

We are announcing our Q3 2017 financial results on Oct 30 and hosting the investor call on Oct 29 at 14:00.

HSBC on Ooredoo: Upgrade to Hold: "risk-reward fairly balanced"

Argaam on <u>Ooredoo Kuwait</u>: "Solid set of numbers across the board with Tunisia q/q rebound behind the beat. Reiterate Buy"

Arqaam on Omantel and Ooredoo Oman "Q3 17A preliminary results: Ooredoo Oman's operational performance is flat y/y, but bottom line improves c40% q/q as we highlighted in our preview"

HSBC on EEMEA & LatAm Telecoms Call of Duty: "ROIC matters: Little margin improvement and elevated capital intensity will limit a meaningful ROIC expansion"

Vodafone Qatar announced their quarterly results

Please contact Sara (salsayed@ooredoo.com) to be added to our daily Ooredoo Group market update mailing list!

Other News

- Argaam on Omantel and Zain Group
- <u>Arqaam on Zain group</u>: "Kharafi's exit overplayed by market, while lifting of Sudan sanctions offers limited Upside"
- Arqaam MSCI November Index Review
- Argaam on MEA Telecoms Q3 17e earnings preview
- HSBC on Vodafone Hold: "CTO cites 3 reasons capex will stay under control"

As always your feedback and suggestions are much appreciated, do follow: "OoredoolR on Twitter"

- Feedback to management from investor meetings.
 - Perception studies with analysts.
- Daily share price mailing with industry news/ analyst reports/ media.
 - Monthly news letter "View on Ooredoo".
 - Internal presentations to colleagues.

			Daily Ma	rket Update						13-Nov-17
Company	Ticker	Currency	Equity Price	Previous Day	Change	Market Cap (USD)	52 Weeks High	52 Weeks Low	90D Average	Volume
Doredoo QSC	ORDS QD	QAR	82.0	85.0	-3.53%	6,840	115.7	81.4	85.42	89,312
ndosat	ISAT II	IDR	5,650	5,600	0.89%	2,263	7,500	5,600	6220	169,200
Doredoo (Kuwait)	BBG000BC2533	KWD	1,106	1,060	4.34%	1,843	1,340	1,010	1177	15,630
Ooredoo (Oman)	ORDS OM	OMR	0.52	0.52	0.00%	872	0.67	0.42	0.48	2,576
Asiacell	TASC IQ.	IQD	5.20	5.20	0.00%	1,369	6.80	4.65	5.12	313,212,67
Wataniya Palestine	WATANIYA PS	USD	1.08	1.12	-3.57%	279	1.35	0.82	1.11	44,197
Doredoo Maldives	OMPL MX	MVR	#N/A N/A	#N/A N/A	#VALUE!	#N/A N/A	₹N/A N/A	#N/A N/A	#VALUE!	0
itarhub	STH SP	SGD	2.84	2.84	0.00%	3,606	3.13	2.56	2.65	5,119,200
/odafone Qatar	VFQ5 QD	QAR	6.10	6.15	-0.81%	1,343	10.16	6.10	7.83	606,765
Sonds	Price	Yield %	ORDS Liquidity Provider KPI		Currencies (QTD)	Current	30-lun-17	Cha	Change %	
Toredoo Sukuk due December 2018	100.75	2.31	12M ATVR (>15%)*		30%	MMK	1.355	1354	-0.11%	
Toredoo bond due June 2019	108.23	2.49	3M ATVR (>15%)*		22%	IDR	13.566	13.339	-1.70%	
Poredoo bond due February 2021	105.45	2.98	Daily traded value (USD)		2,063,089	KWD	0.3026	0.3030	↑ 0.15%	
Toredoo bond due February 2023	99.13	3.43	* For the last full month			TND	2.52	2.47	-2.26%	
Poredoo bond due October 2025	108.26	3.78	10.00.00.			DZD	115.2	107.8	-6.	30%
Toredoo bond due June 2026	99.25	3.85				SGD	1.3616	1.3766	↑ 1	09%
Ocredoo bond due January 2028	99.65	3.92				EUR	1.1648	1.1413	-2	06%
Oredoo bond due January 2043	101.96	4.37								
ndex	Change YTD %	Value	Previous Day	Day Change %						
Qatar Exchange	-24.72	7,856.99	7875.6	-0.24%						
Muscat Securities Market (MSM)	-12.08	5,083.92	5067.2	↑ 0.33%			000	MAA		
akarta Composite Index	13.68	6,021.46	6021.8	-0.01%			000	. 000		
ingapore Straits	18.69	3,419.13	3420.1	-0.03%			~~		7	
adawul Index	-4.37	6,895.61	6933.1	-0.54%						
	-14.35	556.30	555.6	0.13%	1					



FIVE PRACTICAL 'Cs' OF IR

1

Commitment of top
management to
the IR process

3

Clarity message, strategy, key points 5

Conduit – be a two way flow of information

2

Consistency - talk in good and bad times!

4

Credibility IROs need to be
authoritative
spokespersons



TOP IR TIPS

Have a corporate presentation for new investors

Rehearse quarterly presentations, prepare expected Q&A, poll analysts

Use webcasts, replay functionality and transcripts

Do investor targeting, get suggestions from multiple sources, peer holdings

Combine investor conferences with roadshows where possible

Ask for feedback, track investors, top buyers/sellers

Use the IR society, QE network with peers, benchmark globally

Keep your website up to date, see checklist from Qatar Exchange Be consistent, talk to investors not only in good times, but also in bad times!



QATAR APPENDIX

- Definitions: IR / Fair disclosure / material information/ buy side/sell side / forward looking statements
- IR website: http://www.ooredoo.com/en/section/investor-relations
- Twitter: OoredooIR
- Link to quarterly result presentation / Ooredoo at a glance
- Contact: agoldau@Ooredoo.com



WHAT IS INVESTOR RELATIONS?

The broad range of ways in which a quoted company communicates with the various investors-and potential investors in its shares.

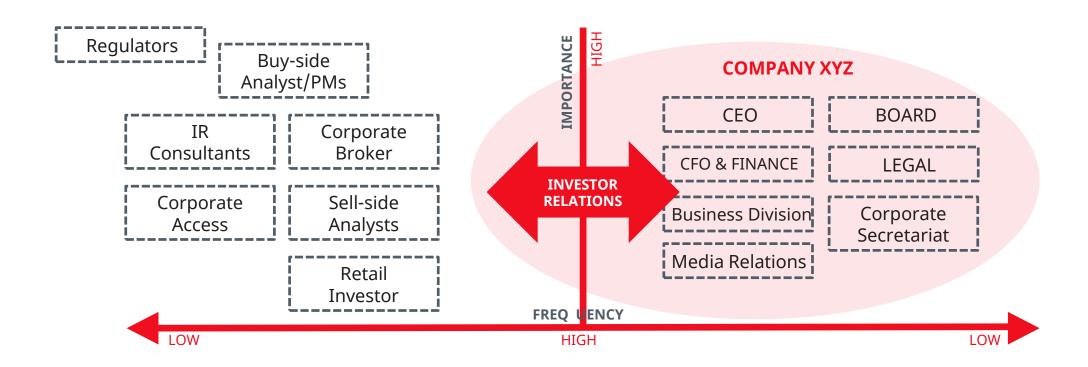




Enhancing corporate value through effective communications



INVESTOR RELATIONS WITHIN THE COMPANY TODAY





BUY SIDE - SELL SIDE

BUY-SIDE analysts usually work for a pension fund or mutual fund company. These individuals perform research and make recommendations to the money managers of the fund that employs them. Buy-side analysts will determine how promising an investment seems and how well it coincides with the fund's investment strategy; they'll base their recommendations on this evidence. These recommendations, made exclusively for the benefit of the fund that pays for them, are not available to anyone outside the fund. If a fund employs a good analyst, it does not want competing funds to have access to the same advice. A buy-side analyst's success or talent is gauged by the number of profitable recommendations he or she makes to the fund.

SELL-SIDE analysts work for a brokerage or firm that manages individual accounts and makes recommendations to the clients of the firm. Sell-side analysts are those who issue the oftenheard recommendations of "strong buy," "outperform," "neutral" or "sell." These recommendations help clients make decisions to buy and/or sell certain stocks. This is beneficial for the brokerage because every time a client makes a decision to trade stock, the brokerage gets a commission on the transactions. This is not to say that sell-side analysts recommend or change their opinion on a stock just to create transactions. However, it is important to realize that these analysts are paid by and ultimately answer to the brokerage, not the clients. Furthermore, the recommendations of a sell-side analyst are called "blanket recommendations," because they're not directed at any one client, but rather at the general mass of the firm's clients. These recommendations are inherently broad and, as a result, they may be inappropriate for certain investment strategies. When you are considering a sell-side recommendation, it's important to determine whether the recommendation suits your individual investment style.



FAIR DISCLOSURE

- Treating all investors equally, and that's by disclosing company information at the same time for all and not favoring anyone.
- Price sensitive information is not accidentally given out Price sensitive information should not be selectively disclosed either on purpose or by accident.
- Output is controlled only authorised spokespersons should be allowed to communicate with the press or media to ensure the consistency and rigour of all corporate communications.

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MATERIAL INFORMATION

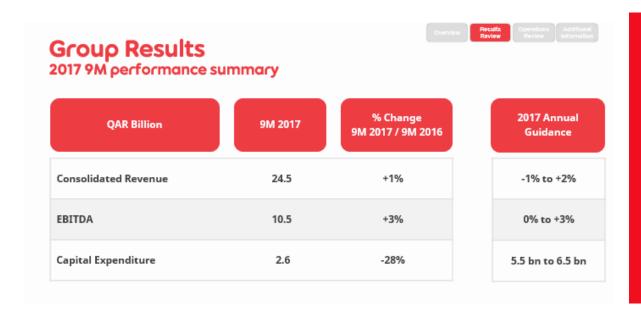
Information which would be likely to affect a stock's price once it becomes known to the public.

Examples include:

A takeover, a divestiture, significant management changes, and new product introductions. also called material news.



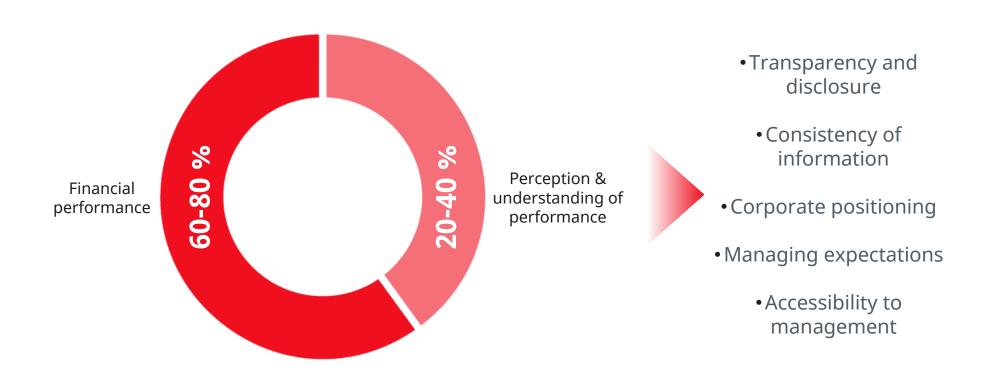
FORWARD LOOKING STATEMENTS



- We give guidance with FY results in February for the current year on Group level only, NOT on Opco level (except Indosat Ooredoo)
 - Revenue, EBITDA & Capex



ADDING VALUE





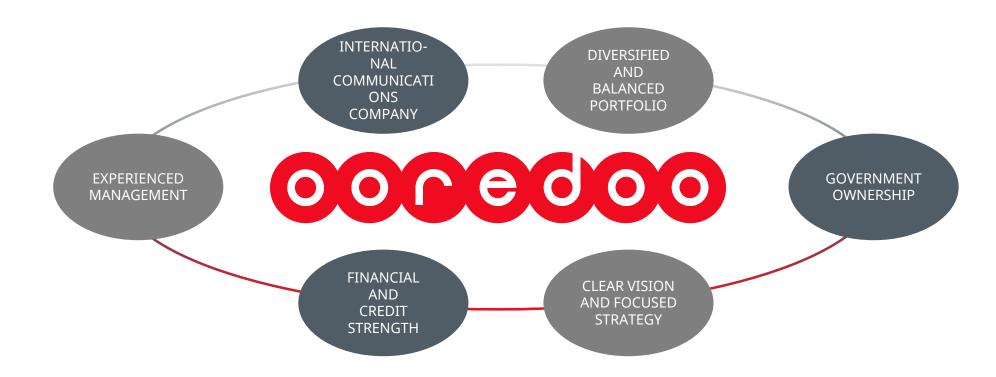
WHO CAN HELP?

- 1 Corporate Brokers
 - 2 Investment Banks
 - Financial PR Agencies
 - Investor Relations advisors

- Accounts and Web Designers
 - 6 Shareholder ID
 - 7 Lawyers



OUR SOLID PERFORMANCE...



...is backed by a strong foundation



OOREDOO SHARE PRICE PERFORMANCE



OOREDOO HAS OUTPERFORMED

THE MARKET FOR THE PAST 12 MONTHS





Emerging MARKETS Performance



The MSCI Emerging Markets
Index captures large and mid
cap representation across 24
Emerging Markets (EM)
countries*. With 838
constituents, the index covers
approximately 85% of the free
float-adjusted market
capitalization in each country.

*EM countries include:
Brazil, Chile, China, Colombia,
Czech Republic, Egypt, Greece,
Hungary, India, Indonesia,
Korea, Malaysia, Mexico,
Pakistan, Peru, Philippines,
Poland, Russia, Qatar, South
Africa, Taiwan,
Thailand, Turkey and United
Arab Emirates.

Korea, Malaysia, Mexico, Pakistan, Peru, Philippines, Poland, Russia, Qatar, South Africa, Taiwan, Thailand, Turkey and United Arab Emirates.



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Thank You!

